

Frequently Asked Questions (FAQ)

Overview

Q: What is Arel Anywhere™?

A: Arel Anywhere™ is a powerful enhancement for Microsoft® Office Real Time Collaboration products that adds Video and Voice over IP to Microsoft Office Live Meeting, Live Communication Server, and Microsoft Office Communicator.

Q: Why Add Video Capabilities?

A: Video capabilities allow you to create a face to face meeting and enjoy more of the benefits that exist in a real-life meeting. By adding video, you utilize visual input to increase productivity, enhance collaboration, and increase meeting efficiency.

Q: What are the advantages of video?

A: Research proves that video increases audience attention and builds speaker credibility while increasing bonding and teambuilding within the business environment. Video makes information easier to understand, reduces meeting fatigue, and makes it easy to identify who is speaking.

Q: Why Arel Anywhere?

A: Arel offers complete integration with Microsoft Office Real Time Collaboration products with high quality multi-point video even at low bandwidth levels. Arel utilizes wideband audio to provide a dramatic improvement from the telephony audio experience. Even with all of these features and advantages, Arel Anywhere is easy to install and use.

Q: Is it difficult to introduce video and VoIP to my system?

A: No. You simply need a pc camera, and a headset that works with your existing pc.

Features

Q: What does Arel Anyware offer?

A: *Arel Anyware includes the following features:*

- *Up to 16 video windows in a single meeting*
- *3 video sizes CIF, QCIF, QQCIF*
- *Flexible video bandwidth*
- *Multiple layouts*
- *Simple setup and activation*
- *Intuitive user interface*
- *Audio/Video controls for attendees*
- *Ability to participate using VoIP or Telephony*

Q: What are the user capabilities?

A: *The user has the following capabilities:*

- *All users choose when they send their video and when they do not*
- *Hide or display the video of the other attendees*
- *Control the volume of their speakers and microphone, as well as mute when necessary*
- *Optimize their settings and equipment using an audio/visual wizard*
- *The entire custom panel can be placed in a position that suits the needs of each user (docked at the bottom, right, or floating)*

Q: What are the capabilities of the presenter?

A: *The presenter has the following capabilities:*

- *Control the audio and video settings of attendees in response to meeting and bandwidth requirements*
- *Change the bandwidth and frame rate to control the video quality*
- *Determine which attendees send video and when.*
- *Activate or de-activate an attendee's to maintain ideal meeting conditions*
- *Mute any of the attendees as well as set the global audio and video settings*
- *Eject attendees from the meeting*
- *Individual ability to disable VoIP (if enabled)*
- *Promote an attendee to a presenter status, gaining all presenter control capabilities*

Q: Do I need to use the dial-in number that appears when I enter Microsoft Office Live Meeting?

A: No. Arel Anyware provides Voice Over IP. You can listen and speak using your headset and internet connection.

Technology**Q: I heard video conferencing requires a lot of bandwidth; is that true?**

A: No, Arel Anyware requires as little as 10 kbps for each video.

Q: Will Arel Anyware work with my current system and network?

A: Arel Anyware complies to existing PC CPU capabilities and is designed for the internet and intranets. It complies with existing security policies to offer firewall, Proxy and NAT transparency. There is no need to open additional ports and no need for tunneling (that adds latency and complexity). Arel Anyware complies with existing network capabilities to provide low latency, error correction, and resiliency.

Q: Is there an Arel Anyware integration for Microsoft LCS 2005 and Microsoft Office Communicator?

A: Yes. Arel Anyware is designed to bring video and Voice over IP to Microsoft Office Live Meeting as well as Microsoft Live Communications Server and Microsoft Office Communicator.

Q: Is Arel Anyware available also as an MSI installation package?

A: Yes. Arel Anyware is available as an MSI and web installation package.

Q: What are the Deployment Options offered?

A: Arel offers an On-Premise Installation Option that requires only a Windows 2000/2003 server and a page on a web server as well as a Service Option through Arel's service provider partners. Arel's Audio/Video servers can be distributed geographically, saving enormous amounts of bandwidth and improving the user experience in regionally dispersed organizations.

Q: What is the Arel AVS?

A: Arel AVS is the audio/video server that powers Arel Anyware. It is a software enabled MCU supporting full audio and video over VoIP and POTS/PSTN.

Arel AVS provides:

- Adaptive video technology*
- Dynamic QoS controls bandwidth allocation*
- Clustering and load-balancing for scalability and redundancy*
- Distributed mesh architecture for bandwidth savings*
- No tunneling! (avoids latency and complexity)*
- Encrypted communication using SSL & 3DES*
- Operates on Windows 2003 server*
- Automatic detection of transport capabilities UDP, TCP, Unicast or Multicast*
- Arel's proprietary UltraStack technology (UDP performance over TCP networks)*